



General Terms & Conditions

Janene Liston Coaching & Consulting provides pricing information and inspiration for small and medium sized businesses. Articles and programs offer ideas on pricing, marketing, communication, presence, and other aspects of business and leadership.

Payment Terms

Payment is required in full at the time of booking for all programs unless otherwise noted.

Cancellation Policy

Cancellation notification must be received via the means by which it was booked (For example: if booked via Eventbrite then must be cancelled via Eventbrite, or via Acuity Scheduler for events booked via Acuity).

Make Up Sessions

One-to-one sessions can only be rescheduled if notice is received at least 24 hours in advance of the originally scheduled appointment per the cancellation policy above.

For group programs (like courses and group coaching) make-up sessions are not available.

Refund Policy

There are no refunds unless otherwise noted.

No Show Policy

There are no refunds or make-up sessions for "no shows".

Minimum Participants (for Courses)

If the course does not receive the minimum number of participants, Janene Liston has the right to cancel the course latest 48 hours prior to the course. A full refund will be made to paid participants in case of cancellation due to number of participants.

Marketing

Janene Liston Coaching & Consulting reserves the right to use photos, video and feedback testimonials from the courses for marketing material including on the website. If you are not in agreement with this please let me know in advance via email.

Gift Vouchers

Gift vouchers are valid one year from date of issue. When registering for a course/program please provide the voucher number and then bring the voucher along with you to the first course session.

Earnings Disclaimer

There is no promise or representation that you will make a certain amount of money, or any money, or not lose money, as a result of using these services. Any financial plans, earnings, revenue, or income statements are strictly estimates. There is no guarantee that you will make these levels for yourself. There are no guarantees concerning the



level of success you may experience. Each person's results will vary. There are unknown risks in any business and changes can happen quickly.

As with any programs, your results will vary and will be based on your personal abilities, experience, knowledge, capabilities, level of desire, and an infinite number of variables beyond our control, including variables none of us have anticipated. The use of information from jananeliston.com or the products and services offered should be based on your own due diligence and you agree that Janene Liston Coaching and Consulting not liable for your success or failure.

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Changes to Terms and Conditions

These Terms and Conditions apply to all public programs (unless otherwise noted) and are subject to change at the discretion of Janene Liston Coaching & Consulting. Please print out a copy for your records.